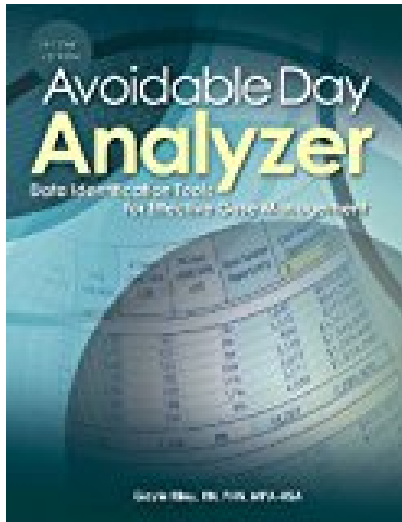


# Avoidable Day Analyzer Second Edition Data Identification Tools for Effective Case Management

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## BOOK DETAILS

- Author : HCPro
- Pages : 119 Pages
- Publisher : HCPro
- Language : English
- ISBN : 1601466447

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## BOOK SYNOPSIS

Core Skills for Hospital Case Managers: A Training Toolkit for Effective Outcomes  
Toni Cesta, PhD, RN, FAAN; Beverly Cunningham, MS, RN As of June 20, 2014,  
contact hours for nurses are no longer available with this product. Finally--an  
affordable, effective, and consistent training program for your hospital case  
managers. This one-of-a-kind guide to fundamental case management responsibilities  
is a necessary reference tool for every hospital case management department. This  
resource is designed to give case management directors and hospital leaders the  
tools they need to build and strengthen the basic and advanced skills their case  
management staff needs to succeed. "Core Skills for Hospital Case Managers" is an  
orientation and training manual for nurses transitioning into case management, an  
easy-to-read reference guide for new case managers, and a source of inspiration,  
tools, and resources for seasoned professionals. With a flexible format, this book and  
CD-ROM offer practical information and customizable tools to develop and maintain  
a wide variety of care management skills. Table of contents Chapter 1: Hospital Case  
Management 101 Chapter 2: Case Manager Role Chapter 3: Roles, Functions, and  
Caseloads Chapter 4: The Case Management Process Chapter 5: The Case Managers  
Role in Transitional and Discharge Planning Chapter 6: Utilization Management  
Chapter 7: Managing Long Length of Stay Patients Chapter 8: Denials: Prevention  
and Appeals Strategies Chapter 9: Reimbursement Chapter 10: The Role of the Case  
Manager in Patient Flow Chapter 11: Measuring Success: Strategic Outcome  
Measures Chapter 12: Dealing with the Uninsured and Underinsured Chapter 13:  
Working with Multidisciplinary Teams Chapter 14: Crucial Communication and  
Conflict Resolution Learning objectives: Discuss the evolution of hospital case  
management Explain the different models of hospital case management Determine  
the various goals of hospital case management Examine the various roles of case  
management Discuss the variety of functions performed by case managers Discuss  
the scope of the case manager position Examine staffing ratios in various models List  
the steps in the case management process Determine the role of case managers in  
documentation Examine case managers role in discharge planning List the factors  
that influence the discharge planning process Determine strategies for improving  
discharge planning Discuss how hospital reimbursement affects utilization  
management (UM) List the stages of UM coordination Determine the affect of  
outside influences on UM Evaluate different payers regulations regarding UM  
Examine case managements role in length of stay (LOS) Evaluate strategies for  
managing patients with long LOS Identify data used to track and trend LOS Evaluate  
the reasons behind denials Discuss case managements role in preventing denials  
Examine case managements roles in reversing denials Examine case managements  
role in reimbursement Determine strategies for effective case management related  
to reimbursement Evaluate case managements role in patient flow Discuss demand  
and capacity management Identify strategies for managing patient flow Identify  
measurable case management outcomes Explain how case managers can track  
quality outcome metrics Discuss other metrics case management departments can  
track and trend Examine ways to create a case management report card Discuss the  
unfunded or underfunded patient populations Describe the role of the ED case  
manager with unfunded or underfunded patient populations Evaluate strategies for  
dealing with unfunded or underfunded patient populations Examine strategies for  
successfully working with multidisciplinary teams Describe sources of conflict with  
which case managers frequently come in contact Discuss strategies for reducing  
conflict Intended audience Staff nurses, charge nurses, staff educators, staff  
development specialists, directors of education, nurse managers, and nurse leaders

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